

JUAN MORALES

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PROFESSIONAL SUMMARY

IT Professional and US Marine Corps Veteran leveraging a proven background in collaborative leadership, innovation, and adaptability to drive cybersecurity operations and IT initiatives. Equipped with hands-on experience in firewalls, cyber defense mechanisms, countermeasures, PowerShell scripting, and systems engineering. Skilled in translating complex technical concepts into actionable insights for senior leaders, fostering informed decision-making, and aligning cybersecurity with business objectives. Demonstrates a solutions-oriented mindset, natural curiosity, and commitment to transforming cybersecurity strategies into pivotal business drivers. Adept at leading teams in dynamic, fast-paced environments, implementing innovative strategies, and mitigating risks to enhance organizational resilience. Applies a people-focused approach to bridging technical expertise with business goals, empowering stakeholders with actionable intelligence and strategic vision. Holds a Bachelor of Science in Computer and Information Science, major in Cyber and Information Security Technology (March 2025), and a Master of Science in Cybersecurity, major in Cyber Operations (August 2026), both from ECPI University.

- IT Security Management
- Citrix Administration
- Cloud Solutions/Networks
- Project Management
- Solutions Architecture/Development
- Threat Analysis/Detection
- Ethical Hacking
- IT Risk Management
- Cross-Functional Collaboration

PROFESSIONAL & ACADEMIC EXPERIENCE

ECPI University | Remote

June 2025 – August 2026

Master of Science in Cybersecurity – Cyber Operations Student

Summarized cybersecurity fundamentals, their interrelationships, and how they are used to develop solutions and effective mitigation strategies.

- Analyzed security and operational effects on structured network communications in wired and wireless environments.
- Evaluated classes of possible threats, consequences associated with each threat, and determined what actions can be taken to mitigate the threat.
- Examined the legal issues governing cyber operations and the use of related tools, techniques, technology, and data.
- Devised a defensive network architecture employing multiple layers of protection using technology appropriate for secure networks, and analyzed access management mechanisms to maintain organizational security.

ECPI University | Remote

October 2022 – March 2025

Bachelor of Science in Computer and Information Science – Cyber and Information Security Technology Student

Studied, developed, and implemented cybersecurity protocols, leveraging expertise in firewalls and countermeasures to strengthen organizational resilience against cyber threats. Collaborated with cross-functional teams to identify vulnerabilities, implement mitigation strategies, and ensure compliance with industry standards.

- Engineered and automated IT processes using PowerShell scripting, optimizing systems engineering workflows and reducing manual intervention by 40%; designed tailored solutions to address unique cybersecurity challenges, fostering innovation and operational efficiency within dynamic and fast-paced environments
- Directed cybersecurity initiatives focused on proactive threat detection and defense, incorporating cutting-edge technologies and frameworks to safeguard critical information assets; developed comprehensive incident response plans and conducted simulations to ensure readiness; fostered collaboration among diverse teams
- Translated complex technical concepts into actionable intelligence for stakeholders, empowering leadership with clear insights into cybersecurity risks and opportunities; reviewed targeted training sessions on cyber defense mechanisms and strategic risk management, boosting team awareness and preparedness

United States Marine Corps| Various Locations

Operations Senior Supervisor

January 2018 – March 2022

Managed the Joint Operations Center, a program that operates 24 hours a day, 7 days a week, 365 days a year, and centrally monitored and disseminated information to ensure situational awareness across all available communications means. Planned and executed USNORTHCOM Department of Defense Chemical Biological Nuclear Consequence Response Force (DCRF).

- Analyzed training requirements and developed overall systematic concepts to improve program offerings while decreasing costs and training time; ensured performance-based management for strategic planning and resource utilization methodology
- Supervised and assigned working schedules to the operations officers; led training teams, assigned responsibilities, and clearly defined program expectations; created an overall positive, proactive working environment; facilitated teamwork through the unified goal of mission excellence, safety standards, and flawless fulfillment of mission goals
- Managed and tracked orders during the COVID-19 pandemic; maintained contact with other Department of Defense Components, Agencies, and other Federal Departments, including the Department of Homeland Security, Federal Emergency Management Agency (FEMA), state and local governmental entities

Senior Training Manager and Instructor**June 2016 – September 2018**

Planned and developed training programs to meet performance improvement needs for multiple military specialties. Analyzed training requirements and developed systematic concepts to improve program offerings and decrease costs.

- Directed financial, contract management, administrative, and faculty management components through subordinates and sustained purposeful vision; performed budget trend analysis to advise on allocation/reallocation strategies; reviewed financial data applicable to the operations of multiple functional areas to determine current and anticipated economic conditions
- Mentored 22 Instructors and 524 entry-level staff regarding leadership fundamentals and conducted weekly safety briefs; enforced workplace safety guidelines, regulations, and procedures; interpreted applicable Quality Assurance regulations
- Oversaw development of logistics to ensure projects meet time and budget requirements; performed quantitative cost analysis to minimize costs of logistics services while fulfilling military requirements according to established policies and priorities

EDUCATION | CERTIFICATION

Master of Science (M.S.), Cybersecurity – Cyber Operations | ECPI University | August 2026

Bachelor of Science (B.S.), Computer and Information Science – Cyber and Information Security Technology | ECPI University | March 2025 | Magna Cum Laude
CompTIA Security+ Certification

SPECIALIZED MILITARY TRAINING

Senior and Advanced Leadership Course
Expeditionary Staff Planning Program
Leadership and Administration
Curriculum Development

TECHNICAL COMPETENCIES

Networking/Security Tools: Cisco Firewalls, Palo Alto Firewalls, PFSense, Packet Tracer, IDS/IPS, SIEM, SOAR, MFA, IAM, CyberArk, PKI

Software: Microsoft Office Suite 365 (Teams, Word, Excel, PowerPoint, SharePoint, Outlook, Visio, Access), Jamf, Ansible, WordPress, Spiceworks, Kace, Slack, Zoom

Cloud Infrastructure: Citrix Director, Citrix Nutanix, Citrix Prism, VDI, XenAPP, VMWare, Kubernetes, Docker

Cloud Platforms: Azure, Google Compute Engine, AWS

Google Workspace: Gmail, Calendar, Contacts, Meet, Chat

Operating Systems: MacOS, Microsoft Windows, Linux

Programming/Scripting: C++, Python, SQL, PowerShell, Bash

Systems Management/Automation: MECM, GitHub

CAD and Architecture Tools: Architecture, CAD

Security Models/Solutions: IaaS, PaaS, SaaS, SECaaS